Digital Postbox Platform

By e-Boks. A global, secure platform with a proven history of successful digital communication.

e Boks

About us

e-Boks is a trusted Nordic provider of secure platforms and digital postboxes.

We offer companies and public authorities a user-friendly, effective, intuitive, compliant and secure platform for digital communication.

Since 2001, e-Boks has empowered companies and governmental organisations to send millions of documents through the platform each year and bring their organisations into the digital age.
e-Boks helps businesses' communications meet the strictest global security standards; giving their customers the trust that their data is safe.

Today we are an important infrastructural component across the globe, where we have passed more than 23 million users.

Why e-Boks?

Facts about the platform

30,000
public and private senders globally

63,813
documents sent each hour

211,486
signed documents each month

25,126
invoices for payment sent each day

23.6 million
users globally

9x
Co2e savings by going paperless

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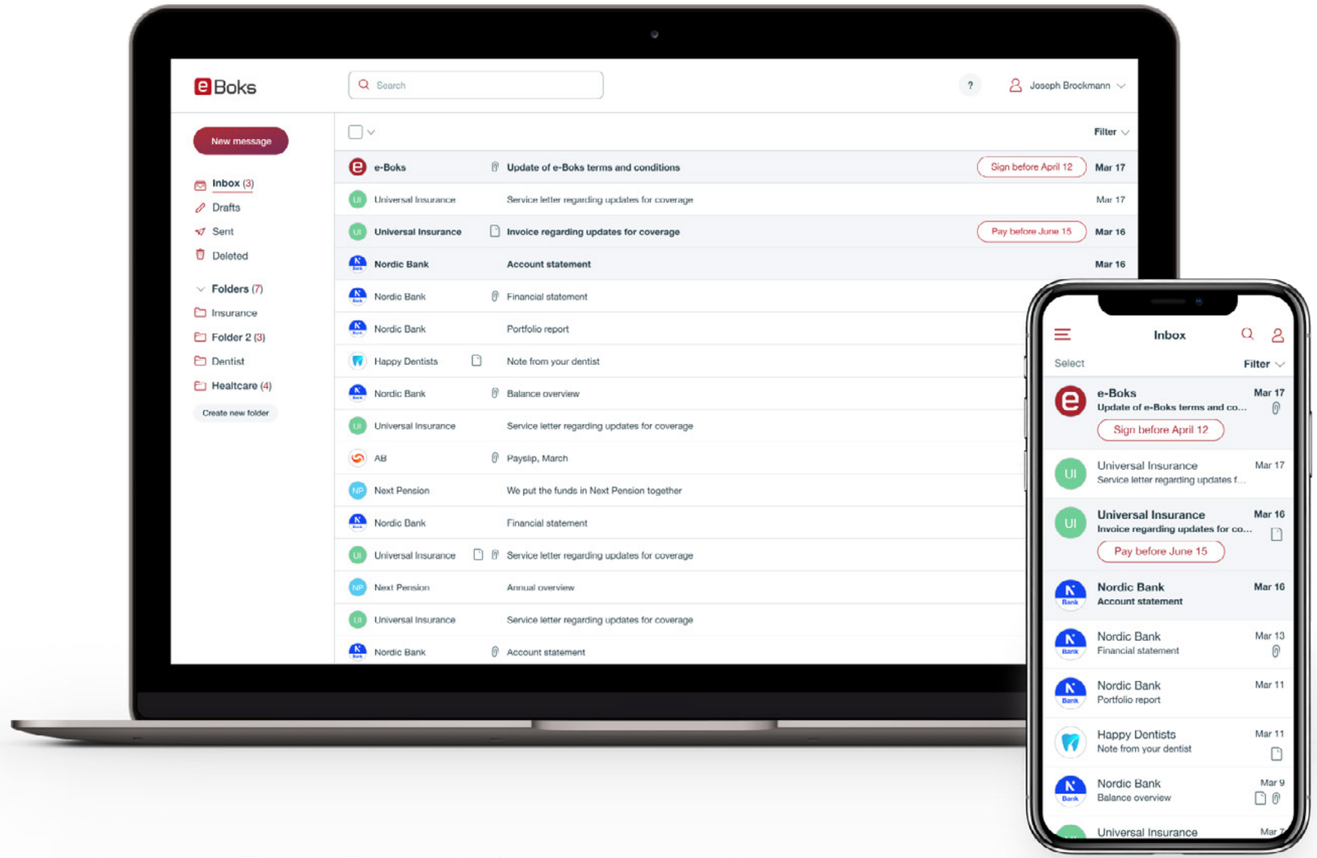
Our Digital Postbox Platform

The e-Boks platform helps automate and streamline your digital communication with the highest level of security and compliance.

You get a fully customisable hybrid cloud solution that offers complete integration into your business's architecture - on site or in the cloud. Seamless onboarding assists you throughout the setup process so you can stay on brand while avoiding headaches.

- ✓ Style and brand as you like
- ✓ Opt-in/opt-out feature offering
- ✓ Create your own organisational structures
- ✓ Support for multiple legal, compliance and security frameworks
- ✓ Monitor key statistics
- ✓ Easy API-integration

Learn more about the e-Boks platform



The e-Boks platform comes with a set of standard postbox features, but it is also customisable to your organisation's needs. The intuitive interface makes it easy for your organisation to manage and monitor the platform.

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e-Boks means sustainability

Reducing emissions

Digital post eliminates the physical transportation of letters, saving the environment large amounts of CO2 emissions.

Saving paper

We help save tons of paper by shifting from physical documents to digital post.

Human rights

Our postboxes strengthen people's legal rights and identities and enable secure and transparent access to public and private institutions.

Carbon neutral data

By 2030, our goal is to rely on 100% carbon neutral data from our data centre suppliers.

Protecting water

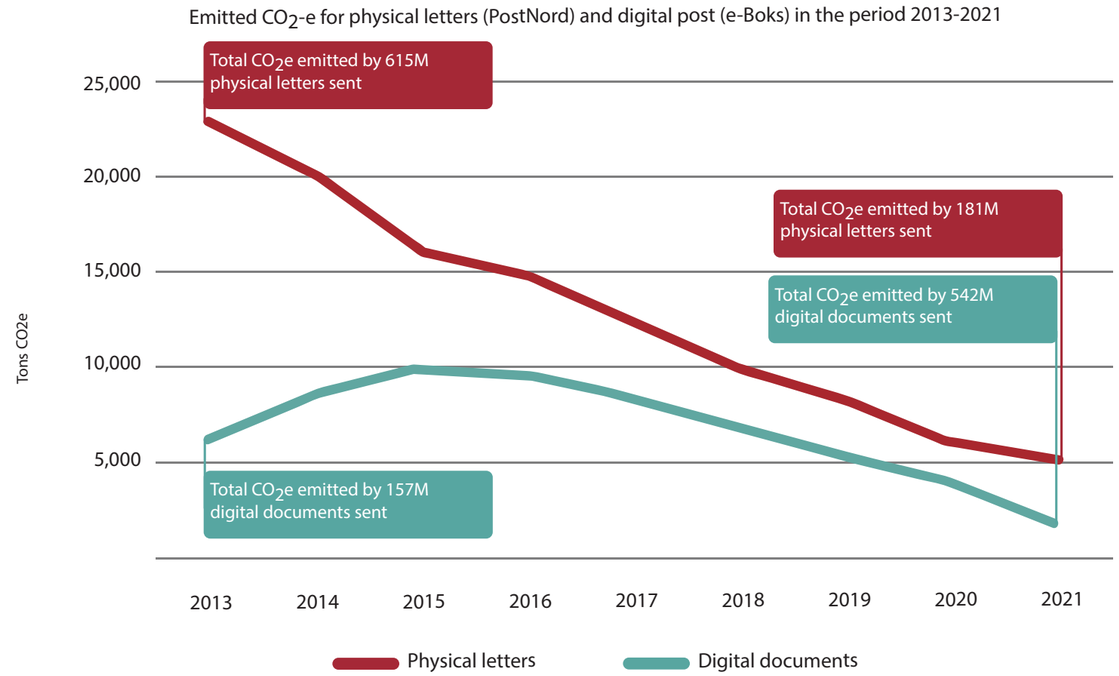
Paper requires large amounts of water. By going paperless, we help save tons of water.

Reducing space

Our platform stores your documents safely throughout a lifetime without taking up any physical space.

Case study:

e-Boks contribution to the Danish digital transition and its environmental long-term impact



Download our sustainability report

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Global demand for Digital Postboxes

In 2024, e-Boks conducted an extensive global survey to assess the current state of Digital Postboxes and their role in digitising societies. The survey aimed to evaluate how these platforms could serve as essential tools for modernising communication and document exchange across various sectors.

The findings strongly supported the adoption of Digital Postboxes, highlighting their potential as a central, secure channel for distributing critical and sensitive documents among governments, citizens, businesses, and users. Respondents identified instant delivery and security as the most important features of a Digital Postbox, emphasising the need for a reliable and efficient system to handle sensitive information.

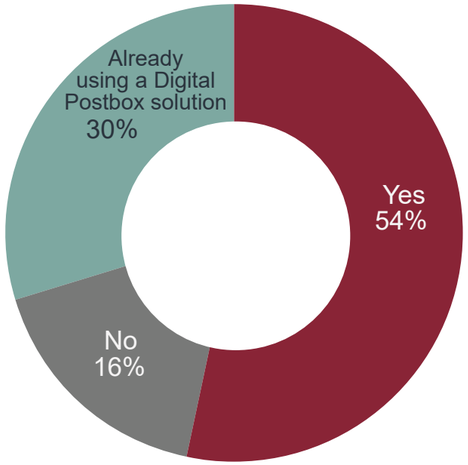
> **88%** of the respondents agree to highly agree that it is advantageous for governments to endorse a nationwide, secure Digital Postbox platform as a component of the digital public infrastructure

Download the study

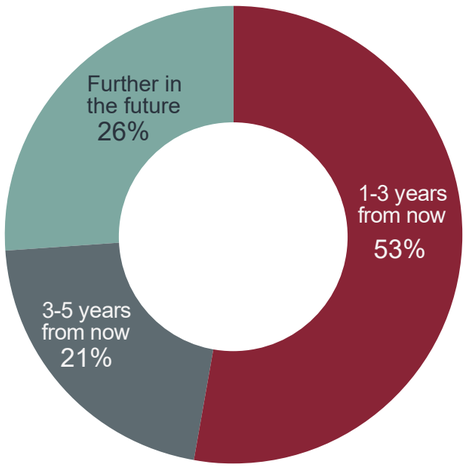
74%

of the respondents planning to adopt a Digital Postbox foresee doing so in the near future

Would your organisation consider the adoption of Digital Postbox?



If yes, when are you planning to implement it?



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Important benefits

- ✓ 100% receiver and sender validation
- ✓ 100% guarantee of delivery
- ✓ 100% GDPR compliant
- ✓ Free up resources by eliminating the costly, manual process of handling physical letters and documents
- ✓ Up to 80% reduced distribution costs
- ✓ Customisable to the senders' needs - language, colour, text and images
- ✓ Payment and signing of documents within the platform
- ✓ Creating 'Delegated access'
- ✓ Granting 'Power of attorney'

Security

The e-Boks platform is built to support compliance requirements worldwide and is secure by design. The platform supports authentications solutions and offers two factor authentications right out of the box.

The document dispatch process is always based on SSN (social security number) or other personal eID, a company registration ID or any user-specific ID to ensure maximum security.

eBoks

e-Boks supports millions worldwide

We help banks, insurance companies, energy service companies, internet providers and many other private or public companies securely interact with customers or citizens in established as well as new markets.

e-Boks has a proven track record within digital communication. We proudly provide the governments of Denmark, Greenland, Norway and Ireland with national digital post solutions.

e-Boks is among the few service providers in the world whose digital postbox platform can operate seamlessly across borders. Helping public and private businesses to connect with users of all nationalities and creating new opportunities for growth.

Read about our global presence

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Want to know how e-Boks can help you and your business?

Please don’t hesitate to contact us.

global.e-boks.com

Get in touch

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